

To: CoC-Funded Agencies, CoC Applicants, and Community Stakeholders

From: Board of Directors, El Paso Coalition for the Homeless (EPCH)

Subject: EPCH Process for Providing Regulatory and Program Guidance

The El Paso Coalition for the Homeless (EPCH), in its roles as Collaborative Applicant, HMIS Lead, and Coordinated Entry Lead, is committed to providing consistent, accurate, and transparent guidance regarding HUD regulations, CoC Program requirements, and related operational matters.

To promote effective communication and support for provider agencies, EPCH will adhere to the following practices when assisting agencies with questions regarding HUD regulations, project eligibility, and program requirements:

1. Provision of Guidance

EPCH will provide initial regulatory and program guidance when requested by a provider agency or when operational circumstances indicate that clarification may be beneficial.

2. Communication of Guidance

Whenever practicable, guidance will be provided both in writing and through direct discussion, either in person or electronically, to ensure mutual understanding and allow for questions and clarification.

3. Project-Specific Review

Guidance regarding participant eligibility, program operations, or compliance requirements will take into consideration:

- The specific project component;
- The Notice of Funding Opportunity (NOFO) or funding announcement under which the project was most recently funded;
- Applicable HUD regulations and guidance; and
- The project's approved application and grant requirements.

4. Consultation and Clarification

Where questions remain unresolved or differing interpretations exist, EPCH and the Agency may consult HUD Technical Assistance and/or other appropriate subject matter experts before guidance is finalized and communicated.

5. Good Faith Questions and Clarifications

EPCH affirms that provider agencies may raise regulatory questions, request clarification, and engage in professional discussion regarding program requirements in good faith without concern that doing so will influence future scoring outcomes, project eligibility determinations, funding recommendations, or participation opportunities.

EPCH recognizes that thoughtful questions, requests for clarification, and professional disagreement are healthy components of a strong Continuum of Care and contribute to the consistent and effective implementation of HUD requirements.

EPCH remains committed to working collaboratively with providers, stakeholders, and community partners to ensure that services are delivered effectively, consistently, and in compliance with applicable federal requirements.



Camille Castillo, Director

Date: June 24, 2026



Gary Gray, Co-Director

Date: June 24, 2026



Susana Reza, Board Chair

Date: 06/24/2026