El Paso HMIS
Steering Committee Meeting
"The More You Know"

El Paso Coalition for the Homeless

September 2024
epchomeless.org

What Will Be Covered?

- Clarity Updates- September 2024

- Upcoming Full System Look Update

- Conclusion/Questions

Clarity Update-September 2024

- August 2024 updates includes preview notes with an icon
- Update is now live!

Live Now!

Clarity Human Services: September 2024 Feature Updates

This month's release includes a new Notes icon, a new option to allow multiple referrals to Units/Beds, and more.

Release Schedule:

- **All Training Sites:** Monday, August 26, 2024
- **All Production Sites:** Monday, September 9, 2024

Preview Notes Icon

- Users now have the ability to preview a note in the NOTES tab and Client Program Notes tab.

NOTES tab

Client Program Notes tab

New Interface!

Bitfocus is excited to announce and continue gearing up for the upcoming release of our new Clarity Human Services user interface (UI), which introduces a top-notch user experience built on a super-responsive infrastructure.

Phase 1 will be unveiled during our annual customer conference, Clarity Connect in September, with additional details provided to all System Administrators immediately following the conference.

What can we expect?

Benefits of the new User Interface

• Overall: Providing a more accessible, intuitive, and visually-friendly experience

• Minimized clicks: Making the user experience faster and ultimately allowing customers to serve more clients more efficiently

• Accessibility: The new color scheme and more modern design elements create a welcoming environment that'll make users excited to log in. It's 508-compliant and includes a new dark mode.

• Expanded icons library: Making it easier to digest various pieces of information at a glance

• Introduction of basic built-in workflows: This will remove a lot of guesswork and free up users to focus on what they do best.

• Mobile optimized and responsive: Making work in the field much smoother

• Modern architecture: Allowing for faster development of new features, ensuring sustainability as communities grow

Community Rollout

No need to worry. You are in the driver's seat!

Here are a few reasons why:

- Nothing will be different for users at launch.

- System administrators will enable the new interface when your community is ready.

- Users will be able to switch between the new and old interfaces with the click of a button, helping to ease them into the transition and get used to the new design.

- We'll have lots of resources available to help communities make the switch!

Sometimes change is not easy. If you want a training on the new system look, let us know!

Transition Toolkit

We understand you will not only need to learn to navigate the new UI, but also update training materials and train your end users. **We've got you covered and are prepared to provide you with the following at launch:**

- Change management recommendations

- Rollout checklist

- Communications resources

- Screenshots and training resources

We will provide training during the HMIS Steering Committee Meeting when we receive word to start the rollout. Let us know how we can help you make this transition as easy as possible!

Conclusion

➢ Don't forget, this months updates are now live in the system!

➢ We are excited to show you the new interface when it becomes available! Once we get word, we will let everyone know.

➢ Your not alone in this transition. Anything we can do to make it easier, just let us know!

Any Questions?

EPCH HMIS "Eyes on the Fries!"

HMIS Zoom Lunch Meeting!

- **Open to anyone who needs help or has questions with HMIS!**
- **Zoom meeting will be from 11:30am-1:30pm**
- **Next meeting is on Friday 9/20/2024!**
- **Bring your questions, concerns and lunch!**
- **Hosted by Denver Herald (HMIS Tech)**

Hope To See You There!

Thank you!

NOT SURE IF I SHOULD KEEP STARING AT MY SCREEN.. OR CALL EPCH HMIS TEAM FOR ASSISTANCE.
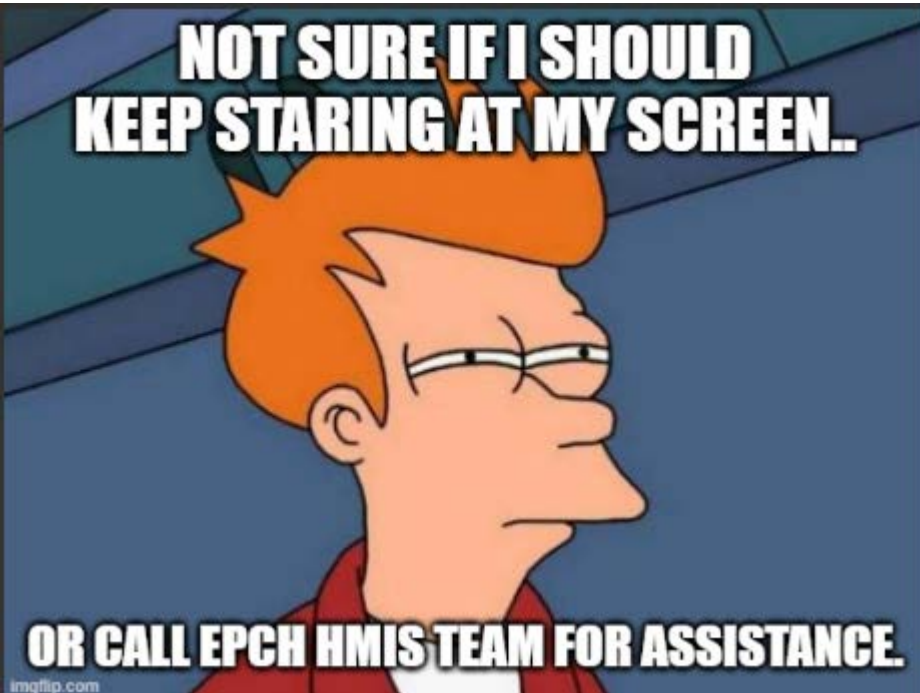
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WE ARE HERE TO HELP!