

El Paso HMIS
Steering Committee Meeting
“The More You Know”



June 2024
epchomeless.org

What Will Be Covered?

- Clarity Updates- June 2024
- Refresh- Disabling Conditions & Barriers
- Bitfocus Status Updates: How To Subscribe
- Conclusion/Questions



Clarity Update-June 2024

- June 2024 updates include Ability to Type Dates in Reports and Data Cascading Disabled on Certain Core Fields
- Update will go live on 6/18/2024.

Coming Soon!

Clarity Human Services: June 2024 Feature Updates

This month's release includes automatic recalculation of program goals and a new tool for changing a client's Personal ID.

Release Schedule:

- **All Training Sites:** Tuesday, June 4, 2024
- **All Production Sites:** Tuesday, June 18, 2024

Type in Dates on Report

- Before this update, users running a report from the Report Library could only enter a date for the **Report Date Range** and other date prompts by selecting the date from a calendar. With this update, users can type the dates into the date fields if desired.



The screenshot shows a report configuration interface with the following elements:

- Status:** Radio buttons for All, Active, and Exited.
- Report Date Range:** A text input field containing two date placeholders (//) separated by a hyphen (-). Each placeholder has a calendar icon to its right. This entire field is highlighted with a red rectangular border.
- Report Output Format:** Radio buttons for Web Page, PDF, and Excel.

Note: If you have dates entered, and are trying to change it to another date, always change the date on the right side first before the left. This sometimes confuses users because they cannot get the date they need.

Data Cascading Disabled

Data cascading has been disabled for the following core fields on all system screens:

- Total Monthly Income for Individual
- High Risk of Long Term Homelessness
- Are you 17 years of age or younger?
- PR-VI-SPDAT Percent of that owed

The answers of these questions will not cascade to other screens due to capturing any changes that may have happened after the first collected answer.

Most of these questions are from the VI-SPDAT assessments done by Coordinated Entry. However, it is important to verify all answers are correct with your client.

Refresh-Disabling Conditions

The Disabling Conditions field is one that creates a lot of data errors for programs. To answer this set of questions, we want you to remember a few things to make sure this section is answered correctly.

DISABLING CONDITIONS AND BARRIERS

Disabling Condition	Select	▼
Physical Disability	Select	▼
Developmental Disability	Select	▼
Chronic Health Condition	Select	▼
HIV - AIDS	Select	▼
Mental Health Disorder	Select	▼
Substance Use Disorder	Select	▼
Survivor of Domestic Violence	Select	▼

Refresh-Disabling Conditions

- The first question of “Disabling Condition” is for the HMIS USER to answer. This question will be answered based on the answers given to Physical, Developmental, Chronic Health, HIV-AIDS, Mental Health and Substance Use.

DISABLING CONDITIONS AND BARRIERS

Disabling Condition

Select



Leave this question for the end! This question should not be asked to the client.

Refresh-Disabling Conditions

Answer the various questions and make sure to list weather they are longer term or not. If a client says “Client Doesn’t Know or Client Prefers Not To Answer’, those are acceptable answers as well.

Physical Disability	Select	▼
Developmental Disability	Select	▼
Chronic Health Condition	Select	▼
HIV - AIDS	Select	▼
Mental Health Disorder	Select	▼
Substance Use Disorder	Select	▼


NOTE: Survivor of Domestic Violence is **not** part of the Disabling Condition calculation and should be answered later.

Refresh-Disabling Conditions


When answering the following questions, you may see a “Warning Flag”. Don’t worry, these flags will go away once the **Disabling Condition** question is answered at the end.

DISABLING CONDITIONS AND BARRIERS

Disabling Condition	Select	▼			
Physical Disability	Yes	▼	Long Term	Yes	▼

 You have selected "Yes" for Physical Disability but "No", "Client doesn't know", "Client prefers not to answer", or "Data not collected" for Disabling Condition. Please correct the Disabling Condition field or the Long Term Physical Disability field, as appropriate.

Developmental Disability	No	▼			
Chronic Health Condition	Yes	▼	Long Term	No	▼
HIV - AIDS	No	▼			
Mental Health Disorder	Yes	▼	Long Term	Yes	▼

 You have selected "Yes" for Mental Health Disorder but "No", "Client doesn't know", "Client prefers not to answer", or "Data not collected" for Disabling Condition. Please correct the Disabling Condition field or the Long Term Mental Health Disorder field, as appropriate.

Substance Use Disorder	No	▼
------------------------	----	---

Refresh-Disabling Conditions

The correct way to answer this set of questions is, if **ANY** of the conditions and barriers listed have Yes as an answer, the **Disabling Condition** question must be answered YES.

DISABLING CONDITIONS AND BARRIERS

Disabling Condition	Yes	▼		
Physical Disability	Yes	▼	Long Term	Yes
Developmental Disability	No	▼		
Chronic Health Condition	Yes	▼	Long Term	Yes
HIV - AIDS	No	▼		
Mental Health Disorder	Yes	▼	Long Term	No
Substance Use Disorder	No	▼		

Refresh-Disabling Conditions

They only way the **Disabling Condition** question should be NO, is if **ALL** Disability and Condition/Disorder answers are NO.

DISABLING CONDITIONS AND BARRIERS

Disabling Condition	No	▼
Physical Disability	No	▼
Developmental Disability	No	▼
Chronic Health Condition	No	▼
HIV - AIDS	No	▼
Mental Health Disorder	No	▼
Substance Use Disorder	No	▼

Refresh-Disabling Conditions

Keep in mind, if a client says they **Don't Know** or **Prefers Not To Answer** for an disability, condition or disorder, then that same answer should be used for the **“Disabling Condition”** question.

DISABLING CONDITIONS AND BARRIERS

Disabling Condition	Client doesn't know	▼
Physical Disability	No	▼
Developmental Disability	Client doesn't know	▼
Chronic Health Condition	Client doesn't know	▼
HIV - AIDS	No	▼
Mental Health Disorder	Client doesn't know	▼
Substance Use Disorder	No	▼

Bitfocus Status Updates

Did you know....

You can subscribe to alerts and updates happening with HMIS?

Go to <http://status.bitfocus.com>



Bitfocus

SUBSCRIBE TO UPDATES

All Systems Operational

This page will give you any updates to the system including issues with HMIS!

Conclusion

- Keep any eye out for HMIS update. Update should go live on 6/18/2024.
- Make sure you are answering the Disabling Conditions and Barriers section correctly. The less data errors, the better your reports look.
- Subscribe to Bitfocus System Status and get any alerts when any major issues are happening, or when issues have been fixed.

Any Questions?

EPCH HMIS “Eyes on the Fries!”

HMIS Zoom Lunch Meeting!

- **Open to anyone who needs help or has questions with HMIS!**
- **Zoom meeting will be from 11:30am-1:30pm**
- **Next meeting is on Friday 6/21/2024!**
 - **Bring your questions, concerns and lunch!**
- **Hosted by Denver Herald (HMIS Tech)**

Hope To See You There!



Thank you!



When your not sure how to fix an error in HMIS.



Calling EPCH to help fix the error.

EPCH Contact Information:

- Gary Gray-HMIS Senior Administrator
ggray.epch@elp.twcbc.com
- Denver Herald- HMIS Support Technician
dherald.epch@elp.twcbc.com
- EPCH Phone Number (Office Hours: M-F 8am-5pm)
(915) 843-2170
WE ARE HERE TO HELP!