El Paso HMIS
Steering Committee Meeting
“The More You Know”

July 2023

epchomeless.org

What Will Be Covered?

- Clarity Feature Update – July 2023
- Data Entry Flow: RRH/PSH
- Translation Assistance Needed Survey
- Conclusion/Questions

Clarity Update-July 2023

- July 2023 update will be live on July 17th, 2023.
- Update includes Recovering Deleted Data & Security update to the system

New Update Coming Soon!

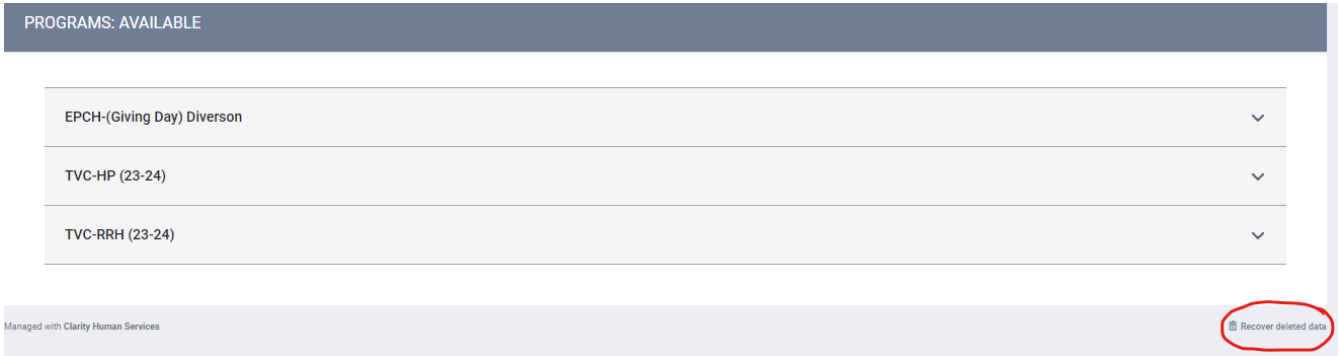
Clarity Human Services: July 2023 Feature Updates

Release Schedule:

- **All Training Sites:** Monday, July 3, 2023
- **All Production Sites:** Monday, July 17, 2023

Clarity Update-Deleted Data

- When data is deleted per your request by HMIS admins, we have the ability to restore that data in case it was a mistake.
- However, when certain data is deleted, some information may not come back.



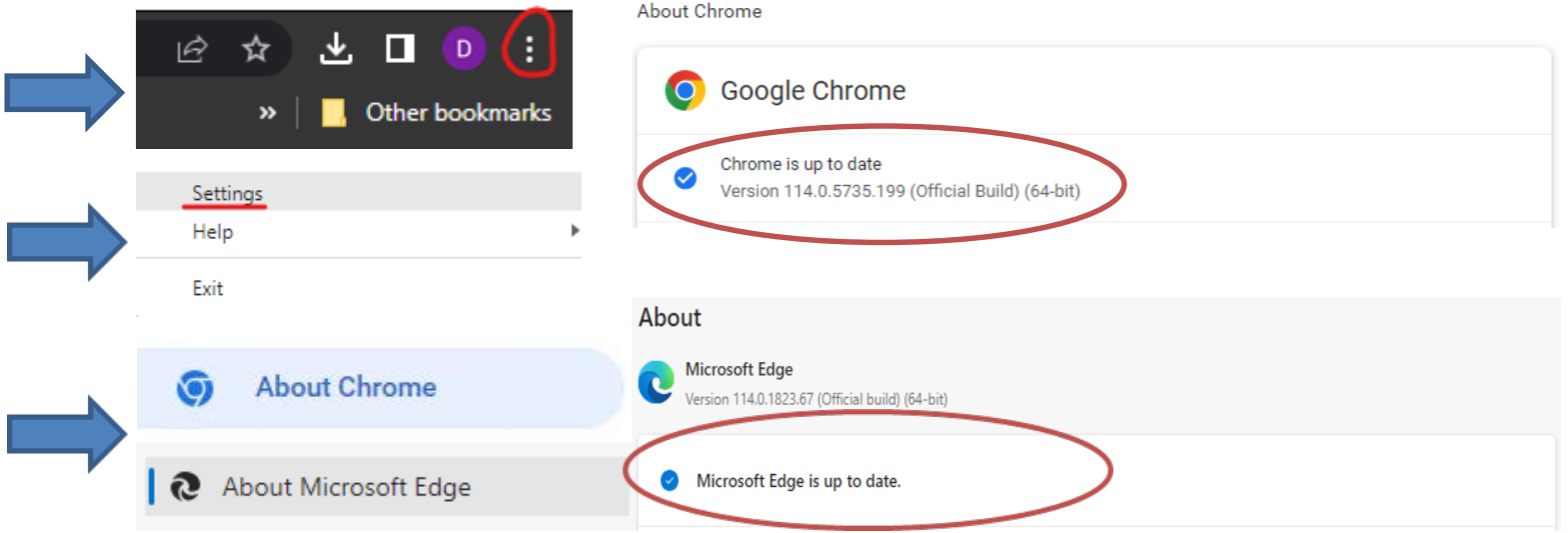
Program Name	Start Date	End Date	Type
CE Project Coordinated Entry El Paso Coalition for the Homeless Deleted by Denver Herald on 04/26/2023 12:53 PM	04/11/2023	Active	Individual

Please make sure all data has been restored. If not, you can ask HMIS staff to look further into it!

Clarity Update-Security Update

- The Bitfocus staff will be updating the system with a Security Update and hardening the system to the most up to date software.
- When this update happens, if you have any issues, please check your web browser and make sure it is UP TO DATE!

Google/Edge/
Firefox



Data Flow: RRH & PSH

Time to have a conversation!

Sometimes we forget that data needs to be entered or shown in a certain way. So we wanted to talk about the process from beginning to end for all the different program types.

This month, we will focus on RRH and PSH projects and what the data flow looks like.

We want to know what your process is for:

- Coordinated Entry Referral Acceptance
- Housing Move In Date
- Providing Services
- Case Notes & Documentation
- Other tools in HMIS used
- Exiting from program

Who wants to go first?

Translation Assistance Needed

With the new HUD HMIS update, a new question will need to be asked when enrolling a client into any CoC, ESG and HOPWA program.
The question will ask if Translation Assistance is needed for the Head of Household. If Yes is selected you will be able to choose from a list of 20 languages.

Field 1 & Response	Translation Assistance Needed
0	No
1	Yes
8	Client Doesn't Know
9	Client Prefers Not to Answer
99	Data Not Collected
Dependent A – Dependent to Field 1 response 1	Preferred Language(s)
1-20	See Appendix B
21	Different Preferred Language
8	Client Doesn't Know
9	Client Prefers Not to Answer
99	Data Not Collected
Dependent B – Dependent to Dependent A response 21	If Different Preferred Language, please specify [Text]
Element Type	Program Specific
Funder: Program-Component	HUD: CoC – Collection required for all components HUD: ESG – Collection required for all components HUD: HOPWA – Collection required for all components
Project Type Applicability	All Project Types
Data Collected About	Head of Household
Collection Point	Project Start

- HUD has identified a total of 327 Languages. Out of that list, we as a community need to choose up to 20 to try to capture that in the data.

- Even if one is not listed, you can still use "Different Preferred Language" and type out which language the client uses.

Survey for Translation Assistance

We would like the community's input on what other languages (Other than English and Spanish) you may have come across.

We will be sending out a short survey with a list of Languages we think may be used in El Paso and want to know if you agree with the list or would like to see some changes to the listing.

We want to have the list ready for the October 1st update, so we can implement it and monitor the data.

Keep in mind, this list is not "Set in Stone". We have the ability to change any of the listed languages at any time.

Please fill out the survey as soon as possible so we can gather all answers and have a "final" list prior to the October 1st update.

Conclusion

- July update will be live next week!
- If you have any questions on the data flow for your program, please reach out to us and we can have a training/conversation about it.
- We are always looking for input from our users when NEW data is needed. Please make sure to fill out the survey and submit as soon as possible.

Any Questions?

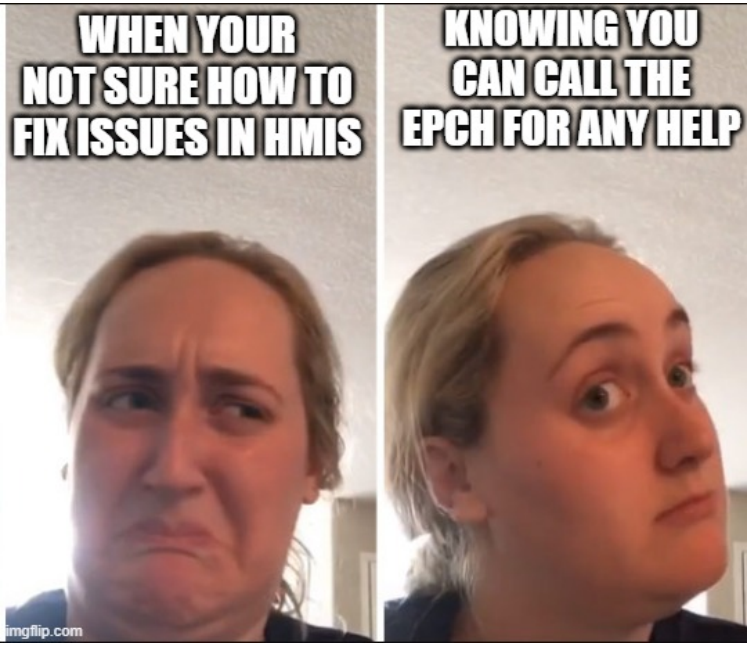
EPCH HMIS “Eyes on the Fries!”

HMIS Zoom Lunch Meeting!

- **Open to anyone who needs help or has questions with HMIS!**
- **Zoom meeting will be from 11:30am-1:30pm**
- **Next meeting is on Friday 7/21/23!**
- **Bring your questions, concerns and lunch!**
- **Hosted by Denver Herald (HMIS Tech)**

Hope To See You There!

Thank you!



EPCH Contact Information:

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WE ARE HERE TO HELP!